The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

With regard to the remaining provisions of the Domestic Abuse Act 2023, could the Government clarify:
(a) what housing-related issues are contributing to the delay in implementing Domestic Abuse Protection Notices and Domestic Abuse Protection Orders;
(b) what steps are being taken to address these issues;
(c) when the Government expects the remaining provisions of the Act to come into force?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide the number of pupils expected to leave St Martin's School at the end of the current academic year, indicating:
(a) how many are expected to begin using the services provided at St Bernadette's Centre; and
(b) how many have alternative arrangements in place with the Government to access other services, including a breakdown of what those services are?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide a breakdown of the total costs incurred for all repairs and works carried out at the Queens Hotel Hostel within the last nine months, including a monthly breakdown and details of the nature, description, and type of works or repairs undertaken (including details of costs and works carried out by subcontracted entities)?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

As of the 1st of May 2025, could the Government provide the total number of residents officially registered as residing at the Queen's Hotel Hostel?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide figures for how many individuals have enrolled to date on Skills for Care apprenticeships, broken down by each specific apprenticeship?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state whether there has been an expression of interest for the post of Homes Manager at Bruce's Farm? If so, could the Government provide further details.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

In relation to Domiciliary Care and Home Support, could the Government state whether it has signed a contract with Community Care Domiciliary Services Ltd; if so, on what date the contract was signed; and what the value of the contract is?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide the exact figures for the following:
(a) the number of individuals in the community currently waiting to be assessed for Domiciliary Care and Home Support; and
(b) the number of individuals in the community who have been assessed as requiring Domiciliary Care or Home Support and are currently awaiting the provision of services?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

During the TUPE transfer process of employees from the former service provider of Domiciliary Care and Home Support Services, Lifecome Care, to Community Care Domiciliary Services Ltd (CCDSL):

(a) Have the Care Agency or CCDSL identified any cases where police checks or other vetting had not been conducted or were not up to date?

(b) Have the Care Agency or CCDSL identified any cases where vetting or police checks for carers yielded results deemed unacceptable or unsuitable? If so, could the Government provide the exact number of such cases?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide the exact figures for the following:
(a) the number of individuals currently in hospital or in ocean views waiting to be assessed for Domiciliary Care and Home Support; and
(b) the number of individuals currently in hospital or in ocean views who have been assessed as requiring Domiciliary Care or Home Support and are currently awaiting the provision of services?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state who is providing and delivering the training to carers employed by Community Care Domiciliary Services Limited (CCDSL), and confirm whether all staff have received this training? In addition, could the Government outline the specific training that has been delivered to date.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state when it expects the new app for Domiciliary Care and Home Support Services, intended for use by Community Care Domiciliary Services Ltd (CCDSL), to be ready and launched?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

In relation to the Government's requests to Community Care Domiciliary Care Services Ltd (CCDSL) concerning Domiciliary Care and Home Support Services, has the Government asked CCDSL to consider establishing further additional rest areas or facilities for their staff within the various district zones? Furthermore, does the Government intend to assist CCDSL in the provision or development of such facilities?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide the exact figures for the following:
(a) the number of individuals and families currently waiting to be assessed for Respite Services; and
(b) the number of individuals and families who have been assessed as requiring Respite Services and are currently awaiting the provision of such services?
Could this information also be broken down by children's services and adult services?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state how many safeguarding alerts have been raised in relation to the Care Agency and all its related services, including those involving subcontracted entities during the period from the 1st of May 2023 to the 1st of May 2025; what the nature of these safeguarding alerts has been; the date of each safeguarding alert and how they have been investigated and/or resolved?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state how many safeguarding alerts have been raised in relation to Domiciliary Care and Home Support Services, including those involving subcontracted entities, during the period from the 1st of May 2023 to the 1st of May 2025; what the nature of these safeguarding alerts has been; the date of each safeguarding alert and how they have been investigated and/or resolved?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state how many safeguarding alerts have been raised in relation to Elderly Residential Facilities and Elderly Residential Services, including those involving subcontracted entities during the period from the 1st of May 2023 to the 1st of May 2025; what the nature of these safeguarding alerts has been; the date of each safeguarding alert and how they have been investigated and/or resolved?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide an updated list of non-contractual allowances awarded to individuals employed by the Elderly Residential Services (ERS), or by any other Government-owned company or agency who have been seconded to or are Working within the ERS?

Could the information be broken down by financial year 2023/2024 and 2024/2025 to present date, to include for each case the type of allowance, the amount awarded and the grade of the individual in receipt of the allowance.

For the purposes of clarity, this should include responsibility allowances, additional duties allowances, or any other form of remuneration that is not linked to shift patterns or Agenda for Change conditions of service.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state the complement of cleaning staff at Hillsides for the past 12 months, broken down by month, and indicate whether there have been any changes to their duties or rotas within the last 6 months?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide details on the total number of direct employees of the GHA and ERS who earned 30% or more above their annual basic salary in overtime payments during the following financial years, 2021/2022; 2022/2023; 2023/2024; 2024/2025, broken down by post, grade or title, and further broken down by basic salary and overtime payments on a yearly basis?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide details on the total number of public or civil servants (excluding direct employees of the GHA) who were posted/seconded to or working within the GHA and/or ERS who earned 30% or more above their annual basic salary in overtime payments during the following financial years, 2021/2022; 2022/2023; 2023/2024; 2024/2025, broken down by post, grade or title, and further broken down by basic salary and overtime payments on a yearly basis?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide details on the total number of employees of Government-owned companies (including GDC employees) who were posted/seconded to or working within the GHA and/or ERS who earned 30% or more above their annual basic salary in overtime payments during the following financial years, 2021/2022; 2022/2023; 2023/2024; 2024/2025, broken down by post, grade or title, and further broken down by basic salary and overtime payments on a yearly basis?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide a breakdown of all GDC grades and posts within the Care Agency for the financial years 2023/24 and 2024/25?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government provide a breakdown of all GDC grades and posts within the ERS for the financial years 2023/24 and 2024/25?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

In relation to community mental health services, could the Government state whether it has any plans to extend the provision of housing accommodation similar to the model of care offered at Sandpits House? If so, could the Government elaborate on when it intends to do so and whether any specific locations have been identified?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state what security measures and protocols are in place across all ERS facilities, including the John Cochrane Ward, to ensure the safety of all ERS residents?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state what the policy of the GHA/ERS is regarding the recording of ERS residents?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state what purchases were requested and made by the ERS Facilities Manager and/or ERS Care Manager (whether in an acting or permanent capacity) for furniture, IT equipment, and office equipment during the period from July 2024 to December 2024, providing a breakdown of each item by description and cost?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Regarding Bridge House – the halfway house announced earlier this year by the Government as a lifeline for men experiencing separation or divorce – could the Government elaborate on the following:

a. How many official meetings have taken place to discuss the development of this project following the initial meeting that was publicised.
b. Whether a working group has been established, and if so, who forms part of it.
c. Whether the eligibility criteria for access to Bridge House been agreed and finalised.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Can the Government provide the current staffing complement of the Housing Outreach Programme, as referenced in the Mental Health Board Gibraltar Annual Inspection Report 2024? Specifically, could the Government:

a. Detail the number of employees by specific grade.
b. Indicate how many of these positions are full-time and how many are part-time; and
c. Confirm whether all these posts are currently filled, or if any are vacant or affected by long-term absence.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

In light of the observations and recommendations in the Mental Health Board Annual Inspection Report 2024 regarding the continued underutilisation of Sunshine Ward at Ocean Views and its potential role in addressing the gaps in Elderly Residential Services (ERS) care, can the Government:

a. Confirm whether a decision has been made regarding the future use of Sunshine Ward; and
b. If so, provide details of that decision, including any plans to repurpose the ward to support ERS capacity or other healthcare needs.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

In light of the concerns highlighted in the Mental Health Board Gibraltar Annual Inspection Report 2024 regarding inappropriate placements in mental health facilities due to a lack of suitable housing arrangements, can the Government:

a. Outline the specific measures currently being implemented to address the issue of inappropriate placements in mental health facilities; and
b. Provide details of the measures currently being introduced to ensure the availability of suitable housing options and adequate support for individuals requiring such assistance.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government state what measures are being implemented to address the issue of inappropriate placements in mental health facilities due to delays in transfers to Elderly Residential Services (ERS) Facilities, as highlighted in the Mental Health Board Gibraltar Annual Inspection Report 2024? Additionally, could the Government provide figures for the number of individuals affected by such delays during the years 2023/2024 and 2024/2025 to present date, broken down by month and by facility.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government elaborate on what measures it is taking, if any, to address the concerns raised in the Mental Health Board Gibraltar Annual Inspection Report 2024 regarding the provision of alcohol detoxification services in Horizon Ward in Ocean Views?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

As of the 1st of May 2025, could the Government provide an update on whether it plans to retain the Mount Alvernia site for its current use as an Elderly Services (ERS) facility, or whether it intends to relocate the residents of Mount Alvernia to a different location?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

In relation the appointment of capacity assessors by the Minister, as outlined by the Mental Health Board Annual Inspection Report 2024, could the Government clarify the following:

a. How many capacity assessors have been appointed to date?
b. What qualifications or criteria are required to be appointed as a capacity assessor?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

In relation the appointment of capacity assessors by the Minister, as outlined by the Mental Health Board Annual Inspection Report 2024, could the Government clarify the following:

a. Are there currently any individuals awaiting capacity assessments? If so, could the Government provide the number of such cases?
b. How many capacity assessments have been carried out to date since the appointment of since these capacity assessors?
c. Could the Government outline the guidelines and process followed when conducting a capacity assessment.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Can the Government provide the figures for the number of complaints received/logged by the Care Agency and relevant subcontracted providers (including Lifecome Care and CCDSL) in relation to Domiciliary Care and Home Support, broken down by month, entity and nature of complaint, from 1st December 2024 to present date?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

At the 14th of May 2025, how many carers were employed by Community Care Services Limited (CCDSL) on:

a. Zero Hour Contracts
b. Other specified hour contracts under 20 hours per week
c. Other term contracts.

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

In relation to the following Care Agency policies:

Lone Worker Policy
Sickness Policy / Absence Management Policy
Dress Code, Uniform, and Use of Identification Policy
Record Keeping and Client Files Policy
Social Media / Social Networking Policy for Staff
Safeguarding Children and At-Risk Adults Policy

Could the Government clarify the following:

(a) The exact date on which each policy was most recently updated and signed off as updated;
(b) The exact date on which each policy was last updated and signed off as updated prior to the most recent version; and
(c) Whether the current (most recently updated) versions of these policies apply to entities or workers providing services to the Care Agency?

The Gibraltar Parliament

ORAL

Questioner: The Hon A Sanchez

Could the Government outline whether there is currently a designated place of worship in each of the Elderly Residential Services (ERS) Facilities, providing details of these areas where available? If any such facilities do not currently have a designated place of worship available, could the Government provide details of which ERS locations are affected, and how long these areas have not been available for?